

# Community Services Department

## **Brian Uribe, Resource Development Manager - 858-496-4331**

*Project Lead: Request for Proposals and Needs Survey.*

- Erin Rodriguez, CPP Resource Coordinator - 858-576-2827
- Jesus Espinosa, CPP Resource Coordinator - 858-496-4336
- Victoria Cazares, CPP Resource Coordinator - 858-326-2478
- Maricela Giron, CPP Quality Assurance Specialist - 858-496-4335
- Martin Yopez-Pawlik, CPP Quality Assurance Specialist - 858-503-4416
- Taylor Cividanes, CPP Quality Assurance Specialist - 858-302-5388
- Liliana Calderon, Residential Resource Coordinator - 858-496-4348
- Rosie Serrano, Residential Resource Coordinator - 858-503-4412
- Melinda Williams, CPP Quality Assurance Specialist - 858-576-2833

## **Tiffany Swan, Community Services Manager - 858-576-2868**

*Project Lead: DSP Interns and biennial vendor file reviews.*

- Lindsay Reyes, HCBS Specialist - 858-576-2862
- Amy MacKenzie, HCBS Specialist - 858-223-1597
- Sarah Ponce, HCBS Specialist – 858-922-5860
- Staphany Lu, Emergency Management Coordinator - 442-259-3075
- Melissa Babick, Quality Assurance - 858-256-4138
- Leo Ramirez, Quality Assurance – 858-496-4347
- Erika Tuhwe, Resource Coordinator - 858-302-5418

## **Saralynn Keenan, Community Services Manager - 858-496-4380**

*Project Lead: Provider directory and QIPs.*

- Michelle Flores, Employment Services Coordinator - 858-576-2949
- Warisa Chulindra, Employment Services Coordinator - 858-503-4460
- Karely Mendez, Resource Coordinator - 858-576-2842
- Erika Gil, Resource Coordinator - 858-256-6960
- Naomi Carpenter, FHA Resource Coordinator - 858-503-4438
- Mayra Espinoza, Housing Specialist - 858-496-4335
- Sandra Bishop, Resource Coordinator - 858-503-4409
- Liliana Rodriguez, Day Services Coordinator - 858-596-4347

**Rosalie Goulding, Community Services Manager - 858-576-2898**

*Project Lead: Rate Reform and Rates*

- **Todd Lordson, Transportation Coordinator - 858-576-2816**
- **Shane Hughes, Transportation Assistant - 858-576-2812**
- **Juan Gonzalez, Health and Safety Waiver Specialist - 858-302-5419**
- **Albert Noriega, Rates Integrity Specialist - 858-576-2898**
- **Mary Baier, Rates Specialist - 858-576-2967**
- **Raquel Zaragoza, Resource Coordinator - 858-576-2854**
- **Kristen Van den Broek, Resource Coordinator- 858-302-5414**
- **Emma Alford, Resource Coordinator- 858-302-5443**

**David Webb-REX, Community Services Manager - 858-264-4225**

*Project Lead: Standardized SDP FMS*

- **Nicole Goetz, Resource Coordinator - 858-576-2872**
- **Gwen Noll, Resource Coordinator - 858-503-4420**

**Miguel Larios, Director of Community Services - 858-576-2856**

The Director of Community Services is responsible for overseeing the effective delivery of community-based services for individuals with developmental disabilities and their families. This includes managing the Center's service operations and leading efforts in resource development, quality improvement, training, and service provider relations.

The role is carried out per the Lanterman Act, applicable state regulations, and the policies established by SDRC, ensuring that all services meet the highest standards of care and support.

**Office Manager:**

**Laura Gonzalez**      P:858-223-1598 / F:858-496-4327

**Administrative Support Assistants:**

**Karina Reece**      858-503-4474  
**Kellye Shorts**      858-576-2950  
**Community Services**      858-576-2966  
**Transportation**      858-576-2969

**The following are brief descriptions of some of the services provided:**

### **Resource Development**

Our **Resource Coordinators** work closely with agencies and individuals to enable them to become service providers or expand their current service delivery by developing and reviewing programs that meet the needs of the people served by San Diego Regional Center.

Resource Coordinators develop a wide range of services, including living options such as independent living services, supported living services, and residential facilities; day programs and employment services, transportation services, Early Start services, and respite care.

All service providers funded by the San Diego Regional Center go through a stringent review process by the Resource Coordinators before being vendored by SDRC. This department reviews service providers' program designs to ensure the program meets the federal, state, and regional center requirements for service delivery.

### **Vendorization**

The **Resource Coordinators** are responsible for the process of identification, selection, and utilization of service providers based on the qualifications and other requirements necessary to provide services.

The vendorization process allows regional centers to verify the provision of services to individuals served, that an applicant meets all the requirements and standards specified in law, statute, and regulations. Applicants who meet the specified requirements and standards are assigned a service code and a unique vendor identification number.

#### **Resource Coordinator's duties include:**

- Entering new vendors into the case management system, including requesting vendor information from other regional centers.
- Maintaining the rate table to ensure that contracts, payment agreements, DDS rate letters, or fee schedules support all rates.
- Resource Coordinators can assist new vendors, including parent vendors, in completing vendor applications and documents.

### **Quality Assurance**

The **Evaluation Specialist** coordinates formal reviews, provides technical assistance and support to staff and service providers, coordinates vendor training identified as necessary, and monitors ongoing compliance standards.

The **Community Placement Plan (CPP) Quality Assurance Specialist** coordinates a program evaluation for assessing the effectiveness of all services developed as part of the CPP. They provide training and technical assistance to CPP service providers and SDRC staff.

The **Client Information Specialist** provides feedback from clients regarding their service needs and satisfaction with providers' services.