Timely Reporting Matters!

First and foremost, ensure the health and safety of individuals and staff.

FROM	TO	REPORTING TIME	PURPOSE
VENDOR / FACILITY	SC	24 HOURS PHONE* / 24 HOURS WRITTEN	INITIAL REPORT
VENDOR	CCL/HCL	24 HOURS	MANDATED REPORTER / VENDOR LICENSING
GUARDIAN	SC	ASAP - VARIES	EVEN WHEN CLIENT IS NOT WITH THE VENDOR, LTC IS RESPONSIBLE 24/7
SC	SIRC	2 WORK DAYS	LIAISE BETWEEN CASE MGMT & RISK MGMT



WITHIN 24 HOURS of incident occurrence or of gaining knowledge of an incident.

- Leave a VM on the weekends & after-hours.
- Report the details that you do have; do not wait to try to discover more.
- Facility responsible to report even if the incident occurred at day program, school, with family, etc.

Incomplete Followup Information



Discharge Diagnosis:Seizure			
Discharge Date:5/2/24			
Client discharged to: (location)			
Follow up needed after discharge (i.e. PT):			
Any concerns regarding abuse and/or neglect?N/A			
Does client require any support/equipment for daily mobility?N/A			
Prevention Plan (immediate response & moving forward):Increased case management			

Completed Followup Information



Discharge Diagnosis:Gran Mal Seizure
Discharge Date:5/2/24
Client discharged to:Family Home (location)
Follow up needed after discharge (i.e. PT):Sandy has a followup appointment with her PCP Dr. Hughes on 5/20/24
Any concerns regarding abuse and/or neglect?None
Does client require any support/equipment for daily mobility?No
Prevention Plan (immediate response & moving forward):Sandy has been advised to rest and not attend school until he
doctor's appointment on 5/20/24. SC to hold planning meeting to discuss nursing assessment. Mother will monitor Sandy for
any new seizures and Sandy has been advised to notify her mother if she feels a seizure coming on