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Summer 2024

Performance Report for San Diego Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Diego Regional Center (SDRC) we served about 41,350 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SDRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the following areas:

- ✓ The majority of children are living with families
- ✓ More adults are living in home settings
- ✓ Fewer children and adults are living in settings with 6 or more people
- ✓ Improved compliance with updating CDERS and ESRs

While we have made improvement in several areas, we still have work to do in order to meet or exceed state averages in having more children live with families, more adults live in home settings, and having fewer adults live in large facilities. We did pass our independent audit, but it was not completed on time. We are on track to have this coming year's independent audit completed on time. We also have work to do on increasing our compliance with Intake/Assessment timelines.

We hope this report helps you learn more about SDRC. If you have any questions or comments, please contact us!

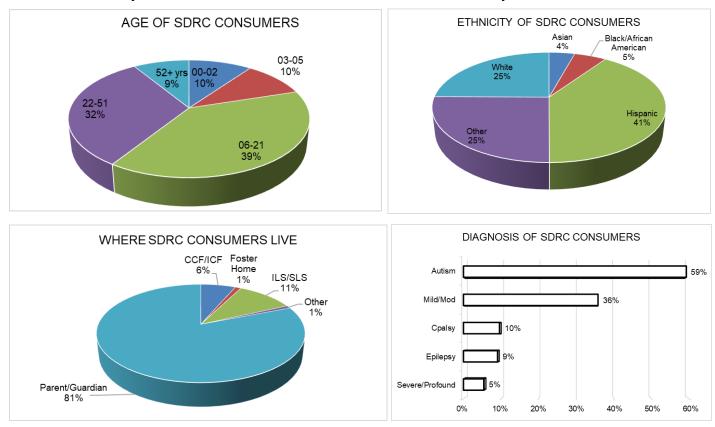
This report is a summary. To see the complete report, go to: <u>www.sdrc.org</u>

Or contact the San Diego Regional Center Executive Office at (858) 576-2933.

Mark Klaus Executive Director, San Diego Regional Center

Who uses SDRC?

These charts tell you about who SDRC consumers are and where they live.



How well is SDRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how SDRC was doing the last reporting period, and the second column shows how SDRC was doing at the end of fiscal year 2024.

To see how SDRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	Per	porting riod per 2022)	Current Reporting Period (June 2024)		
(based on Lanterman Act)	State Average	SDRC	State Average	SDRC	
Fewer consumers live in developmental centers	0.06%	0.05%	0.05%	0.05%	
More children live with families	99.61%	99.56%	99.69%	99.56%	
More adults live in home settings	83.01%	81.28%	83.86%	82.15%	
Fewer children live in large facilities (more than 6 people)	0.03%	0.07%	0.02%	0.03%	
Fewer adults live in large facilities (more than 6 people)	1.67%	1.80%	1.46%	1.68%	

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did SDRC meet DDS standards?

Read below to see how well SDRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Not Met
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.81%	99.86%
Intake/Assessment timelines for consumers age 3 or older met	91.81%	80.65%
IPP (Individual Program Plan) requirements met	99.46%	98.43%
IFSP (Individualized Family Service Plan) requirements met	96.4%	93.2%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is SDRC doing at getting consumers working?

The chart below shows how well SDRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period					
Areas measured	CA	SDRC	CA	SDRC		
Consumer Earned Income (Age 16 to 64 years):	Jan throug	2 Doc 2022	Jan through Dec 202			
Data Source: Employment Development Department	Jan through		Jan throug	Jan through Dec 2023		
Quarterly number of consumers with earned income	31,413	3,118	32,132	3,260		
Percentage of consumers with earned income		15.40%	18.24%	15.20%	18.24%	
Average annual wages		\$13,198	\$12,390	\$14,251	\$13,072	
Annual earnings of consumers compared to people with a	II disabilities in California	202	21	2022		
Data Source: American Community Survey, 2022 five-year est	imate	\$30,	783	\$29	,382	
National Core Indicator Adult In-Person Survey*		July 2017-	June 2018	July 2020-June 2021		
Percentage of adults who reported having integrated employm	29%	31%	35%	N/A		
Paid Internship Program	2021	-22	2022-23			
Data Source: Paid Internship Program Survey	CA Average	SDRC	CA Average	SDRC		
Number of adults who were placed in competitive, integrated e in a Paid Internship Program	mployment following participation	1,527	77	2,650	134	
Percentage of adults who were placed in competitive, integrate participation in a Paid Internship Program	ed employment following	12%	4%	10%	16%	
Average hourly or salaried wages for adults who participated in	n a Paid Internship Program	\$15.08	\$15.16	\$15.96	\$16.35	
Average hours worked per week for adults who participated in	a Paid Internship Program	15	10	14	13	
Competitive Integrated Employment						
Data Source: Competitive Integrated Employment Incentive P	rogram Survey					
Average wages for adults engages in competitive, integrated e incentive payments have been made	\$15.63	\$15.66	\$16.51	\$16.28		
Average hours worked for adults engages in competitive, integ whom incentive payments have been made	22	23	21	18		
Tatal number of locarities normality and for the first	\$3,000	25	61	804	61	
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$2,500	42	70	849	79	
	\$2,000	55	61	1,031	69	

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

How well is SDRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Age Group Measure	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Consumers	0%	0%	5%	5%	4%	4%	37%	38%	0%	0%	18%	17%	36%	36%
	Expenditures	0%	0%	7%	6%	3%	3%	39%	40%	0%	0%	16%	15%	34%	35%
3 to 21	Consumers	0%	0%	9%	8%	5%	4%	44%	44%	0%	0%	22%	20%	21%	22%
51021	Expenditures	1%	1%	7%	8%	6%	7%	40%	40%	0%	0%	27%	26%	18%	19%
22 and	Consumers	0%	0%	7%	7%	8%	8%	34%	35%	0%	0%	42%	41%	8%	8%
older	Expenditures	0%	0%	5%	5%	8%	8%	25%	25%	0%	0%	53%	53%	8%	8%

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Measure	Fiscal Year		Eligible Con se Manager	sumers Receiving ment Only	Percent of Eligible Consumers Receiving Case Management Only			
	real	Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older	
American Indian or	21-22	3	28	9	21%	52%	19%	
Alaska Native	22-23	3	28	10	17%	46%	20%	
Asian	21-22	29	776	209	7%	48%	22%	
Asian	22-23	31	743	218	7%	43%	22%	
Black/African	21-22	15	430	163	5%	50%	16%	
American	22-23	15	429	179	5%	46%	17%	
Hispanic	21-22	145	3,662	868	5%	44%	20%	
	22-23	228	4,013	923	7%	43%	20%	
Native Hawaiian or	21-22	0	34	10	0%	58%	17%	
Other Pacific Islander	22-23	2	35	12	9%	57%	21%	
White	21-22	108	1,742	809	7%	42%	15%	
	22-23	117	1,824	807	8%	43%	15%	
Other Ethnicity or	21-22	311	1,801	232	11%	46%	23%	
Race	22-23	374	2,041	232	12%	44%	22%	
Total	21-22	611	8,473	2,300	8%	45%	18%	
	22-23	770	9,113	2,381	9%	43%	18%	

Number and percent of individuals receiving only case management services by age and ethnicity

Want more information?

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