



San Diego-Imperial Counties Developmental Services, Inc.
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**REPORT TO THE DEPARTMENT OF DEVELOPMENTAL SERVICES REGARDING
THE SAN DIEGO REGIONAL CENTER'S
PURCHASE OF SERVICE UTILIZATION DATA**

~ May 8, 2019 ~

Approved by the Board of Directors of the San Diego-Imperial Counties Developmental
Services, Inc. on June 11, 2019.

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I. Introduction:

In June 2012, Section 4519.5 was added to the Welfare and Institutions Code (Lanterman Developmental Disabilities Services Act) through trailer bill language (AB 1472) in the budget act for fiscal year (FY) 2012-2013. This section requires that regional centers compile data related to the purchase of service with respect to clients' ages, race, ethnicity, and primary language.

Regional centers are required to post the data on their websites by December 31. Within three months after compiling the data, regional centers are required to meet with stakeholders in a public meeting regarding the data. In addition, the contract with the State of California requires the Board of Directors of the San Diego-Imperial Counties Developmental Services, Inc., to provide a report to the State by May 31, 2018, that includes issues identified by the data; the results of the public stakeholder meeting; and, proposed strategies. This report is submitted to the Department of Developmental Services (DDS) in compliance with that contractual obligation. Each regional center and the Department of Developmental Services shall annually post the required reports on its website by August 31.

Amended in 2014 and effective January 1, 2015 (Welfare & Institutions Code 4519.5) the following regional center reporting requirements were added:

(A) Actions the regional center took to improve public attendance and participation at stakeholder meetings, including, but not limited to, attendance and participation by underserved communities.

(B) Copies of minutes from the meeting and attendee comments.

(C) Whether the data described in this section indicates a need to reduce disparities in the purchase of services among consumers in the regional center's catchment area. If the data does indicate that need, the regional center's recommendations and plan to promote equity, and reduce disparities, in the purchase of services.

There are new reporting requirements for regional centers who have received ABX2 1 allocated funds from the Department of Developmental Services to assist in the implementation of

strategies to reduce purchase of service (POS) disparities. This annual report outlines the specific approved activities with qualitative and quantitative outcomes.

II.Data Limitations of the Purchase of Service Utilization Data:

1. Purchase of Service Costs

The Purchase of Service (POS) data displayed represents the cost of services that clients received that are paid for by the regional center. These POS expenditure data do not include the cost of services clients receive that are paid for by Supplemental Security Income, Medi-Cal, the school system, and other generic agencies. These POS expenditure data represent expenditures the regional center made for services that clients received during FY 2017-18. The data are based on regional center POS state claim data that were provided to DDS as of December 31, 2018.

2. Client Count

The total number of clients who received services during the fiscal year will be greater than the regional center's actual caseload. A client is included in the data if the client received a regional center funded service at any time during the fiscal year. A client who received a single service once during the year is counted the same as a client who received ongoing monthly services. Clients are also counted regardless of their current status with the regional center. The data may include clients whose current status is closed, transferred-out, in-active, etc., if the client received regional center funded services during FY 2017-18.

3. Contract Purchase of Service Expenditures

Due to the limitations of the regional center uniform fiscal system (UFS), POS expenditure data do not include payments made by the regional center that are paid to a service provider under a contract. Typical services paid to a service provider under a contract may include, but are not limited to, transportation services and supported employment program group services. Therefore, the total amount of POS expenditures reported will not reconcile with the regional center's actual POS expenditures for FY 2017-18.

4. Authorized Services

Services that are authorized “encumber” the funds needed to pay for those services. The regional center’s computer system (UFS) gives the regional center options regarding the “maintenance” of its encumbrances. When encumbrances are routinely adjusted for non-utilization, there will be a higher utilization percentage. When encumbrances are not routinely adjusted for non-utilizations, there will be a lower utilization rate.

5. Clients with Multiple Diagnoses

There are many clients who have more than one diagnosis. In the summary reports for Purchase of Service Expenditures by Diagnosis the report does not show clients with two or more diagnoses in all the categories in which they have a diagnosis, but rather the diagnoses are ranked and a client with multiple diagnoses shows up only once. The ranking of the diagnosis is the following:

- a. Autism
- b. Intellectual Disability
- c. Cerebral Palsy
- d. Epilepsy
- e. Category 5

An example could help illustrate this process. If a client has both diagnoses of Intellectual Disability and Epilepsy, the client will be included in the Intellectual Disability group (the more highly ranked diagnosis). If a client has three diagnoses Cerebral Palsy, Epilepsy, and Category 5, he/she would be included in Cerebral Palsy.

6. Category 5 Clients

Clients listed in Category 5, according to Welfare and Institutions Code section 4512, are individuals who have “disabling conditions found to be closely related to Intellectual Disability or to require treatment similar to that required for individuals with Intellectual Disability, but shall not include other handicapping conditions that are solely physical in nature.”

7. Categorization of Clients' Ethnicity or Race

Two years ago, there had been a disproportionate number of clients who were identified as “other ethnicity or race,” due to approximately 9000 clients who were not categorized in an ethnic group. This large number of clients in this category prompted questions about the validity of the ethnicity and racial assignment of the clients. In response to this issue, a comprehensive San Diego Regional Center (SDRC) initiative in 2018 has significantly ameliorated the problem significantly reducing the number uncategorized clients to approximately 250.

III. Issues Identified by the Data:

1. Expenditures and Authorized Services by Ethnicity or Race

- a. Asian, Latino, Native American, Native Hawaiian or other Pacific Islander clients received and were authorized less per capita POS expenditures as contrasted to White clients. The difference between Black/African American and White clients was not as pronounced. There were clear age effects as outlined below.
- b. There were no discernible differences in authorized per capita POS expenditures with Early Start clients. American Indian or Alaskan Native and Asian clients did have greater per capita POS expenditures, though the issue of small sample size is relevant.
- c. This pattern of disparity is attenuated for school age clients (3 years to 21 years, inclusive) with less significant differences among ethnic/racial groups. The amount of per capital authorized services is roughly equivalent among the ethnic/racial groups with small differences emerging with actual expenditures, with White clients having more POS spending.
- d. For adult clients (ages 22 years and older) the ethnic/racial effect becomes more pronounced, that is, Asian, Black/African- American, Latino, American Indian, and Native Hawaiian or other Pacific Islander clients were authorized and received significantly less per capita POS expenditures as contrasted to White clients.

2. Expenditures and Authorized Services by Ethnicity or Race by Residence Type

- a. When POS expenditures were analyzed by ethnicity or race and broken down by residence type, important findings were apparent. The prevalence of type of residence, be it home, Med/Rehab/Psych facility, institutions, Independent or

Supported Living Support vary significantly among the various ethnic and racial groups. This profound difference is realized when the client is an adult (22 years and older). A concrete example will help illustrate the difference. 69% of White clients reside in the family home while 91% of Latino adult clients live in their home. When POS expenditures are analyzed by ethnicity or race for clients residing at home, there are modest differences. For clients residing in a residential placement, Latino clients receive more POS spending than White clients. There are three and half times more White clients (1841 clients) in residential placement than Latinos (513). There is an overall difference in total expenditures between Whites and Latinos in residential placement of \$59,780,059. That is, the San Diego Regional Center spends almost sixty million more dollars for White clients for residential placement. This sizeable difference in spending for this specific service significantly affects the per capita POS spending. The sample sizes become very small when analyzing the other residence types, which make meaningful conclusions difficult.

3. Expenditures and Authorized Services by Language

- a. Not surprisingly, the POS data analyzed by language paralleled the findings of the POS expenditures by ethnicity or race. English speakers received more per capita expenditures than Spanish speakers. There were once again, strong age factors. There were only very slight differences in POS expenditures during Early Start between these two languages, though the differences begin to emerge during school age and become more pronounced at adulthood.

4. Expenditures and Authorized Services by Diagnosis

- a. Clients with an Autism diagnosis received and were authorized less per capita POS expenditures as contrasted to the other diagnostic groups. This finding, may be attributed to the large percentage of clients with a diagnosis of Autism that are between the ages of 3 years and 21 years, with the school district assuming the primary responsibility for providing services. This timeframe (school age) is relatively inexpensive as compared to the significantly more costly adult phase

(22 years and older). The diagnoses of Intellectual Disability and Epilepsy are under-represented during the school age period and over represented during adulthood. Applied Behavior Analysis (ABA), the mainstay treatment for clients with a diagnosis of Autism, is now being funded by insurance which also reduces the POS expenditures.

- b. Clients with an Autism diagnosis in Early Start received and were authorized significantly more per capita POS expenditures as contrasted to the other diagnostic categories. Analyses by diagnostic category from birth to three years old are difficult because a majority of clients have not been diagnosed.
- c. During school age, differences in POS expenditures were not significant, though clients in the Category 5 received greater POS spending, though the sample size was small.
- d. No discernible differences in POS spending were noted among the various diagnostic categories during adulthood, though the sample size of those individuals with Intellectual Disability is significantly higher.

5. Clients with No POS

- a. Another perspective to assess if there are disparities is to determine if there are significant differences in the percentage of clients in the ethnic or racial group with no purchase of services. In this analysis, the differences across the groups are less, though the pattern of clients who identified themselves as White are less likely to receive no purchase of services as compared to Latino, Asian, Black/African American, American Indian or Alaska Native or Native Hawaiian or other Pacific Islander.
- b. Results during Early Start were difficult to discern due to the small sample sizes though Latino clients had a lower percentage of clients with no purchase of service as compared to White clients. During school age (children ages 3-21) there was a significant difference in that American Indians or Alaska Native clients have a greater percentage of no purchase of services as compared to all other ethnicities. However it is important to note the sample size is very small. No discernible differences among the other ethnic or racial groups were noted in this

age range. After school age, the differences reappear with the clients who identified themselves as White being less likely to receive no purchase of services.

- c. There is a difference among the diagnostic categories with respect to percentage of no purchased services, with clients diagnosed with Autism having a higher percentage with no purchase of services. There are age interactions with virtually no clients with an Autism diagnosis in Early Start without services purchased by the regional center. During the school age there is an increase in percentage of clients with no purchase of services across all diagnostic categories. There is no discernible difference among diagnostic categories during this age span. For clients 22 years and older, there is no significant difference in the percentage of clients not receiving purchase of services.

6. Annual Insurance-Related Expenditures by Ethnicity or Race

- a. When the total annual insurance-related expenditures were analyzed by ethnicity or race there were no discernible differences. There were no age related interactions. This is useful information in that it eliminates the potential confound that the POS disparity is attributable to an unequal utilization of insurance.

7. Expenditures and Authorized Services by Ethnicity or Race Over the Last Seven Years

- a. When the profiles of the POS spending by ethnic/racial groups were compared from fiscal years, 2011-2012, 2012-2013, 2013-2014, 2014-2015, 2015-2016, 2016-2017, and 2017-2018 no discernible differences have been realized. Comparison between the seven sequential fiscal years reflects that the similar disparity pattern exists and no significant change has occurred. Trends demonstrate POS expenditures have generally increased for each ethnicity over the first five years with a plateauing of the levels in the last two fiscal years.

8. Comparison of Ethnic/Racial Profile of SDRC clients and staff

- a. The ethnic/racial profile of the SDRC staff closely mirrors the profile of the SDRC's client population. The relative percentages of Latino, White, African

American-Black and Asian staff are almost identical to the percentages of clients in the same ethnic/racial category. This parallel mirroring ensures that each ethnic/racial client group is well represented by staff and strongly suggests that staff will have a keen understanding of the cultural issues.

9. Comparison of Customer Satisfaction Ratings among Ethnic and Racial Groups

- a. Ratings on nine individual customer service dimensions and one overall satisfaction score were collected and analyzed for Asian, African American, Filipino, Latino and White families and clients. The ratings across all ethnic and racial groups were consistently high, averaging 4.5 on a five point rating scale. All ethnic and racial groups were very satisfied with the service they received. The dimensions that SDRC staff were rated are the following: easily accessible, timely, respectful and professional, respectful to race and ethnicity, listen to and understood, helpful partner, knowledgeable, comfortable in IPP/IFSP. The clients and families also rated high satisfaction with the services received. These objective ratings are important as evidence that challenges the assertions from some advocacy groups that regional centers intimidate or act in condescending or disrespectful ways to minority groups. This claim does not appear valid as there were no discernible differences among the ethnic and racial groups in terms of the manner in which they were treated and in particular all groups reported that SDRC staff were respectful to their race and ethnicity.

IV. Summary:

There are conspicuous and dramatic differences in expenditures and authorized services by ethnicity or race. These differences are replicated in the parallel findings with clients with no POS spending or when client's language is analyzed. It is important that conclusions are not immediately drawn regarding the nature of this difference as it is apparent that these disparities interact with several other factors. One salient factor is age of client. There are no disparities among POS spending for infants and toddlers. A small difference emerges during school age clients. It is telling that the difference in POS spending considerably emerges as the client approaches adulthood. Another significant factor that interacts with the disparity data is where the client is living and the related type of residential services. The data reflect when type of

residential placement, a service that becomes most relevant at adulthood, is controlled for the POS disparities are insignificant. The differences among the various ethnic and racial groups in per capita costs for clients in home, institutions, independent or supported living or residential placement are inconsistent, with Latinos actually having higher average spending in some categories. An important finding that helps explain the disparity is the significant difference in utilization of the most expensive residential service. There are three and half times more White clients in residential placement than Latinos. There is an overall difference in total expenditures between Whites and Latinos in residential placement of almost sixty million dollars. This is suggestive that the disparity in POS spending is primarily attributable to different cultural preferences to residential placement. Concretely, Latino families have a significant reluctance to request or utilize expensive residential placement relative to White clients which reduces per capital POS spending. It is strongly recommended that more sophisticated analyses be conducted that can statistically understand multiple contributing factors and remove the variance attributable to residence type. No discernible trend has been observed in terms of changing the degree or nature of the disparities among the ethnic/racial groups in POS spending over the last seven fiscal years.

The San Diego Regional Center is committed to providing equitable provision of services among all ethnic and racial groups, though we question the wisdom of using differences in POS dollars as the primary metric. There are many reasons why the number of dollars authorized and expended can be different among the various ethnic and racial groups, though the inherent assumption is that a bias exists that unfairly encumbers access to services to minority groups. Purportedly the bias would be expressed in a disrespectful and intimidating manner of interacting with minority clients and families. This position is not supported by the empirical customer service data collected. It remains plausible that the differences among the ethnic and racial groups primarily reflect cultural preferences, such as some cultures are less likely to choose an out-of-home placement. The San Diego Regional Center recognizes the laudable goal of being a culturally sensitive and informed agency that treats all clients and family members respectfully and fairly and encourages the focus of the disparity efforts to direct attention to measures of client and family ratings of respect and access to services rather than sameness of spending.

Chart 1.

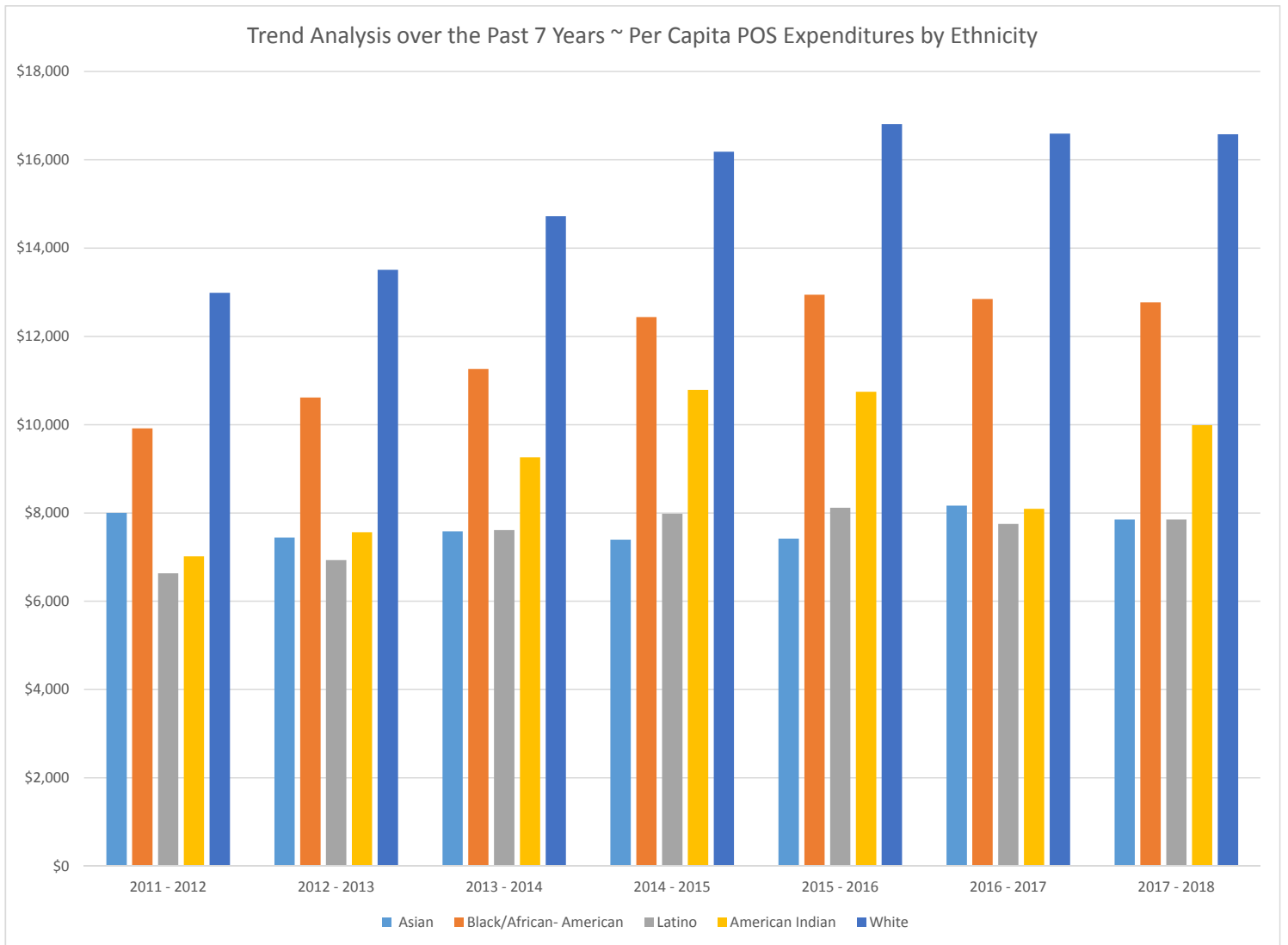


Chart 2.

San Diego Regional Center – FY 2017/2018 Disparity Data
Analysis of Purchase of Service Expenditures by Ethnicity and Age Range

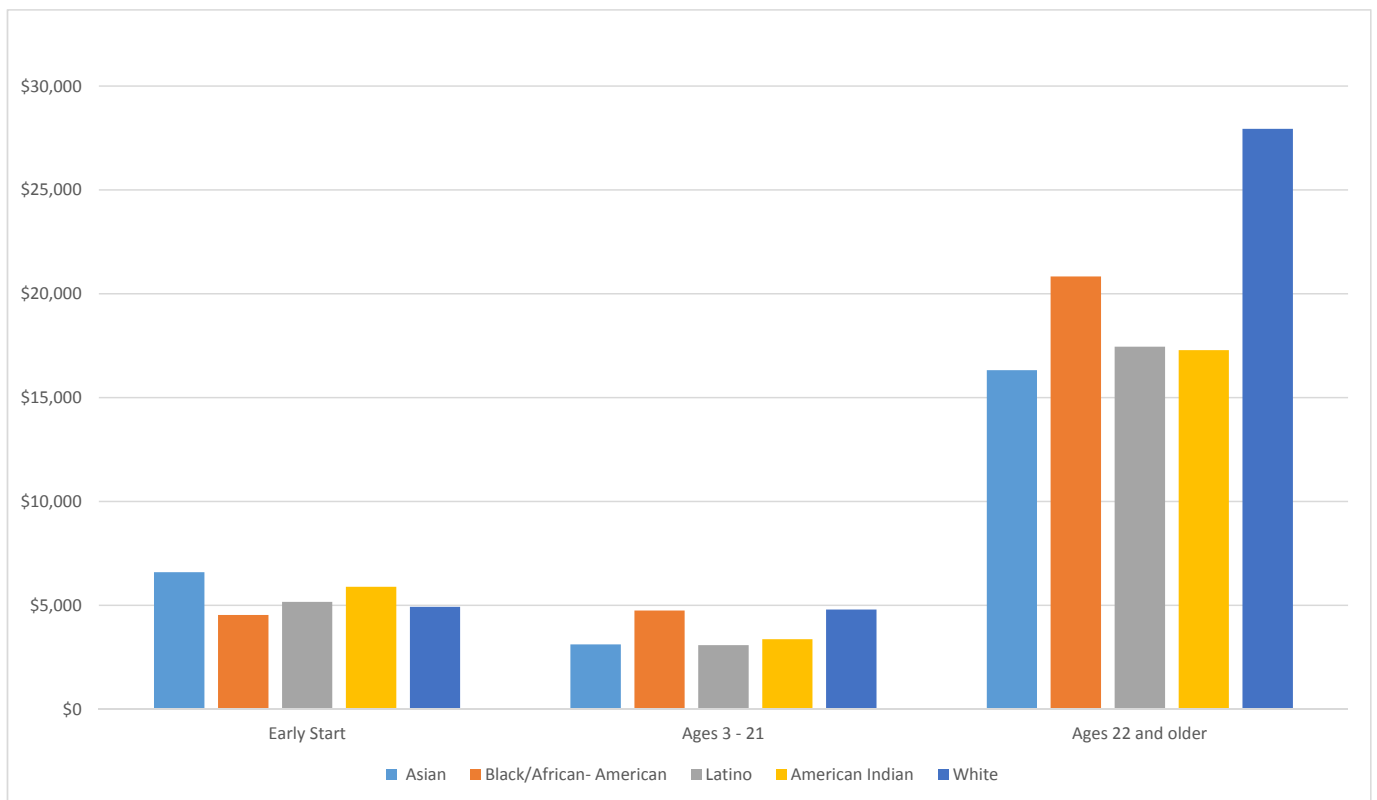


Chart 3.

**SDRC - Racial & Ethnic Profile: Staff & Client Profile
(Fiscal Year 2017-2018)**

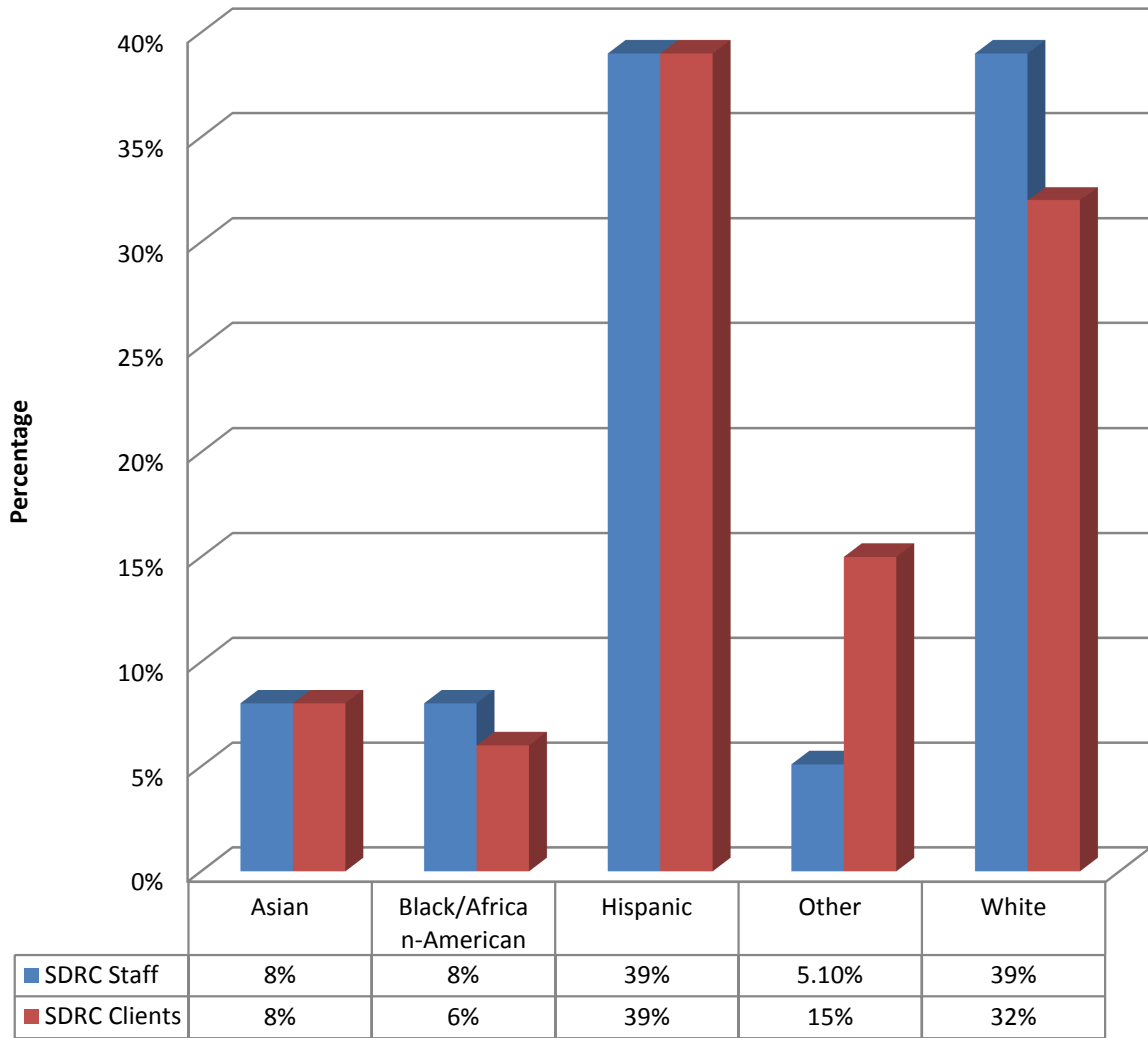
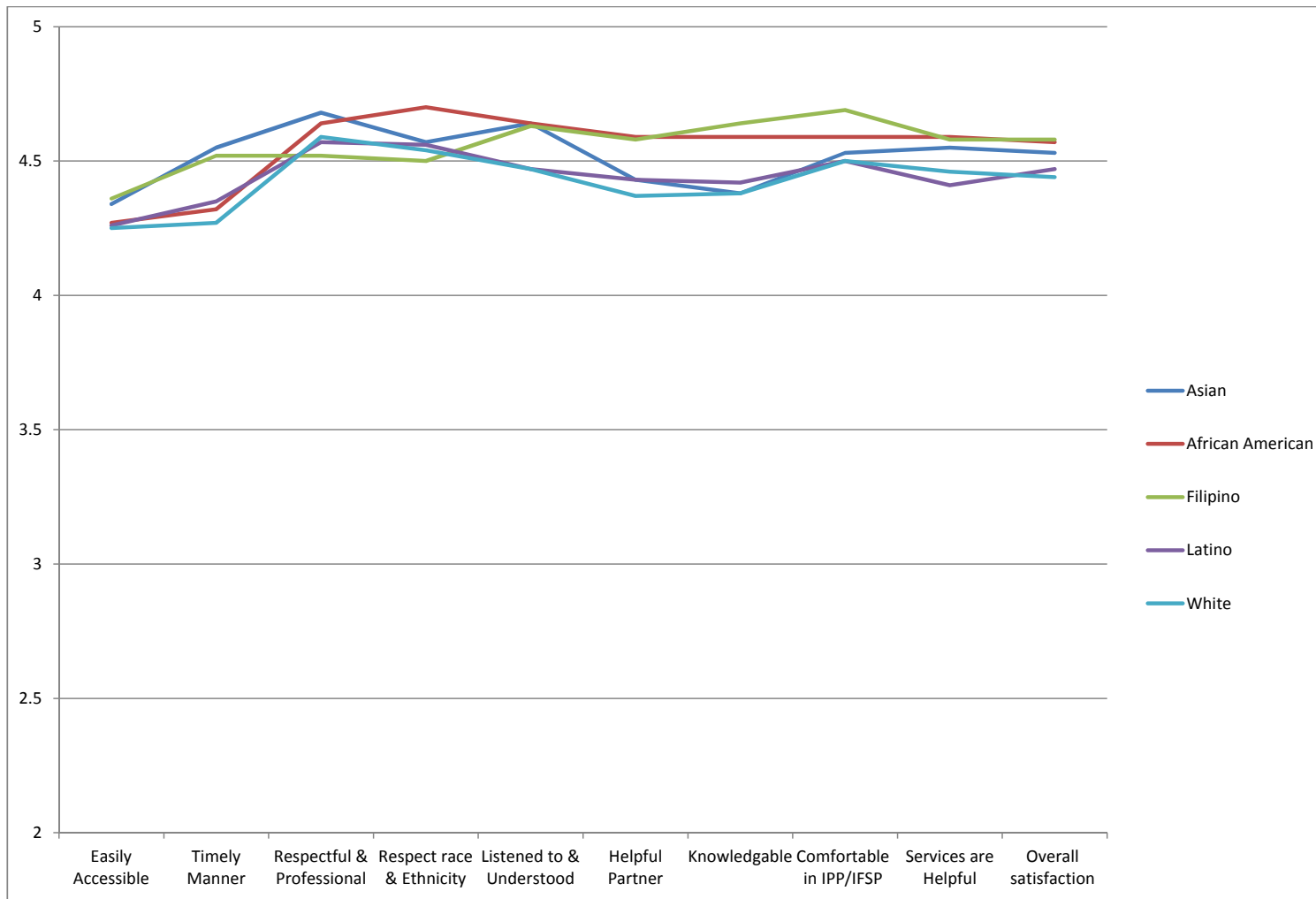


Chart 4.

Average Customer Service Ratings by Ethnicity Group



Total Annual Expenditures and Authorized Services by Ethnicity or Race

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	100	\$998,873	\$1,380,594	\$9,989	\$13,806	72.4%
Asian	2,441	\$19,163,834	\$27,178,429	\$7,851	\$11,134	70.5%
Black/African American	1,829	\$23,360,645	\$31,623,724	\$12,772	\$17,290	73.9%
Hispanic	11,864	\$90,426,352	\$127,537,545	\$7,622	\$10,750	70.9%
Native Hawaiian or Other Pacific Islander	76	\$841,897	\$1,096,979	\$11,078	\$14,434	76.7%
Other Ethnicity or Race / Multi-Cultural	4,524	\$29,834,647	\$44,889,892	\$6,595	\$9,923	66.5%
White	9,886	\$163,912,314	\$206,794,741	\$16,580	\$20,918	79.3%
Totals:	30,720	\$328,538,562	\$440,501,904	\$10,695	\$14,339	74.6%

For Birth to age 2 years, inclusive

American Indian or Alaska Native	14	\$82,598	\$162,540	\$5,900	\$11,610	50.8%
Asian	404	\$2,667,353	\$4,762,978	\$6,602	\$11,790	56.0%
Black/African American	227	\$1,029,888	\$2,126,135	\$4,537	\$9,366	48.4%
Hispanic	2,403	\$12,422,598	\$23,171,721	\$5,170	\$9,643	53.6%
Native Hawaiian or Other Pacific Islander	8	\$29,811	\$61,429	\$3,726	\$7,679	48.5%
Other Ethnicity or Race / Multi-Cultural	1,570	\$7,224,264	\$13,861,862	\$4,601	\$8,829	52.1%
White	1,348	\$6,646,748	\$12,254,885	\$4,931	\$9,091	54.2%
Totals:	5,974	\$30,103,260	\$56,401,549	\$5,039	\$9,441	53.4%

For age 3 years to 21 years, inclusive

American Indian or Alaska Native	41	\$138,176	\$204,121	\$3,370	\$4,979	67.7%
Asian	1,269	\$3,961,737	\$6,377,844	\$3,122	\$5,026	62.1%
Black/African American	687	\$3,263,697	\$4,548,184	\$4,751	\$6,620	71.8%
Hispanic	6,034	\$18,199,607	\$27,460,524	\$3,016	\$4,551	66.3%
Native Hawaiian or Other Pacific Islander	37	\$42,290	\$106,775	\$1,143	\$2,886	39.6%
Other Ethnicity or Race / Multi-Cultural	2,171	\$7,093,510	\$11,565,248	\$3,267	\$5,327	61.3%
White	3,513	\$16,858,244	\$25,048,476	\$4,799	\$7,130	67.3%
Totals:	13,752	\$49,557,261	\$75,311,171	\$3,604	\$5,476	65.8%

For age 22 years and older

American Indian or Alaska Native	45	\$778,099	\$1,013,934	\$17,291	\$22,532	76.7%
Asian	768	\$12,534,744	\$16,037,607	\$16,321	\$20,882	78.2%
Black/African American	915	\$19,067,060	\$24,949,405	\$20,838	\$27,267	76.4%
Hispanic	3,427	\$59,804,147	\$76,905,299	\$17,451	\$22,441	77.8%
Native Hawaiian or Other Pacific Islander	31	\$769,796	\$928,776	\$24,832	\$29,961	82.9%
Other Ethnicity or Race / Multi-Cultural	783	\$15,516,873	\$19,462,782	\$19,817	\$24,857	79.7%
White	5,025	\$140,407,323	\$169,491,381	\$27,942	\$33,730	82.8%
Totals:	10,994	\$248,878,041	\$308,789,184	\$22,638	\$28,087	80.6%

Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: Home

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
White	6,828	\$43,543,092	\$67,900,076	\$6,377	\$9,944	64.1%
Hispanic	10,849	\$53,200,162	\$84,195,730	\$4,904	\$7,761	63.2%
Black/African American	1,326	\$7,973,715	\$12,593,008	\$6,013	\$9,497	63.3%
American Indian or Alaska Native	74	\$330,986	\$579,267	\$4,473	\$7,828	57.1%
Asian	2,253	\$12,085,812	\$19,121,223	\$5,364	\$8,487	63.2%
Native Hawaiian or Other Pacific Islander	61	\$162,852	\$324,748	\$2,670	\$5,324	50.1%
Other Ethnicity or Race / Multi-Cultural	4,247	\$18,920,790	\$32,339,340	\$4,455	\$7,615	58.5%
Totals:	25,638	\$136,217,408	\$217,053,393	\$5,313	\$8,466	62.8%

For Birth to age 2 years, inclusive

White	1,347	\$6,646,096	\$12,254,151	\$4,934	\$9,097	54.2%
Hispanic	2,399	\$12,409,987	\$23,139,909	\$5,173	\$9,646	53.6%
Black/African American	227	\$1,029,888	\$2,126,135	\$4,537	\$9,366	48.4%
American Indian or Alaska Native	14	\$82,598	\$162,540	\$5,900	\$11,610	50.8%
Asian	404	\$2,667,353	\$4,762,978	\$6,602	\$11,790	56.0%
Native Hawaiian or Other Pacific Islander	8	\$29,811	\$61,429	\$3,726	\$7,679	48.5%
Other Ethnicity or Race / Multi-Cultural	1,569	\$7,223,612	\$13,861,129	\$4,604	\$8,834	52.1%
Totals:	5,968	\$30,089,345	\$56,368,271	\$5,042	\$9,445	53.4%

For age 3 years to 21 years, inclusive

White	3,412	\$10,976,399	\$18,457,810	\$3,217	\$5,410	59.5%
Hispanic	5,965	\$15,150,537	\$24,207,654	\$2,540	\$4,058	62.6%
Black/African American	656	\$1,868,876	\$3,034,781	\$2,849	\$4,626	61.6%
American Indian or Alaska Native	40	\$138,176	\$204,121	\$3,454	\$5,103	67.7%
Asian	1,256	\$3,296,440	\$5,646,955	\$2,625	\$4,496	58.4%
Native Hawaiian or Other Pacific Islander	37	\$42,290	\$106,775	\$1,143	\$2,886	39.6%
Other Ethnicity or Race / Multi-Cultural	2,142	\$5,413,009	\$9,598,019	\$2,527	\$4,481	56.4%
Totals:	13,508	\$36,885,727	\$61,256,115	\$2,731	\$4,535	60.2%

For age 22 years and older

White	2,069	\$25,920,598	\$37,188,114	\$12,528	\$17,974	69.7%
Hispanic	2,485	\$25,639,639	\$36,848,167	\$10,318	\$14,828	69.6%
Black/African American	443	\$5,074,950	\$7,432,093	\$11,456	\$16,777	68.3%
American Indian or Alaska Native	20	\$110,212	\$212,607	\$5,511	\$10,630	51.8%
Asian	593	\$6,122,018	\$8,711,290	\$10,324	\$14,690	70.3%
Native Hawaiian or Other Pacific Islander	16	\$90,750	\$156,544	\$5,672	\$9,784	58.0%
Other Ethnicity or Race / Multi-Cultural	536	\$6,284,169	\$8,880,192	\$11,724	\$16,568	70.8%
Totals:	6,162	\$69,242,336	\$99,429,007	\$11,237	\$16,136	69.6%

**Total Annual Expenditures and Authorized Services
by Ethnicity or Race for Residence Type: Med/Rehab/Psych**

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
White	91	\$962,709	\$1,307,027	\$10,579	\$14,363	73.7%
Hispanic	43	\$973,076	\$1,235,577	\$22,630	\$28,734	78.8%
Black/African American	23	\$41,470	\$113,634	\$1,803	\$4,941	36.5%
American Indian or Alaska Native	2	\$6,257	\$12,284	\$3,128	\$6,142	50.9%
Asian	10	\$83,418	\$98,683	\$8,342	\$9,868	84.5%
Native Hawaiian or Other Pacific Islander	1	\$31,854	\$39,477	\$31,854	\$39,477	80.7%
Other Ethnicity or Race / Multi-Cultural	8	\$3,407	\$11,258	\$426	\$1,407	30.3%
Totals:	178	\$2,102,190	\$2,817,940	\$11,810	\$15,831	74.6%

For Birth to age 2 years, inclusive

White	0					
Hispanic	2	\$0	\$0	\$0	\$0	-
Black/African American	0					
American Indian or Alaska Native	0					
Asian	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	0					
Totals:	2	\$0	\$0	\$0	\$0	

For age 3 years to 21 years, inclusive

White	4	\$7,631	\$23,510	\$1,908	\$5,877	32.5%
Hispanic	8	\$270,840	\$305,037	\$33,855	\$38,130	88.8%
Black/African American	3	\$325	\$325	\$108	\$108	100.0%
American Indian or Alaska Native	0					
Asian	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	1	\$0	\$0	\$0	\$0	-
Totals:	16	\$278,796	\$328,871	\$17,425	\$20,554	84.8%

For age 22 years and older

White	87	\$955,078	\$1,283,517	\$10,978	\$14,753	74.4%
Hispanic	33	\$702,236	\$930,540	\$21,280	\$28,198	75.5%
Black/African American	20	\$41,146	\$113,310	\$2,057	\$5,665	36.3%
American Indian or Alaska Native	2	\$6,257	\$12,284	\$3,128	\$6,142	50.9%
Asian	10	\$83,418	\$98,683	\$8,342	\$9,868	84.5%
Native Hawaiian or Other Pacific Islander	1	\$31,854	\$39,477	\$31,854	\$39,477	80.7%
Other Ethnicity or Race / Multi-Cultural	7	\$3,407	\$11,258	\$487	\$1,608	30.3%
Totals:	160	\$1,823,395	\$2,489,068	\$11,396	\$15,557	73.3%

Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: Institutions

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
White	26	\$373,309	\$570,968	\$14,358	\$21,960	65.4%
Hispanic	14	\$28,996	\$47,236	\$2,071	\$3,374	61.4%
Black/African American	12	\$74,437	\$134,088	\$6,203	\$11,174	55.5%
American Indian or Alaska Native	0					
Asian	1	\$3,874	\$3,709	\$3,874	\$3,709	104.5%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	10	\$113,097	\$183,026	\$11,310	\$18,303	61.8%
Totals:	63	\$593,712	\$939,026	\$9,424	\$14,905	63.2%

For Birth to age 2 years, inclusive

White	0					
Hispanic	0					
Black/African American	0					
American Indian or Alaska Native	0					
Asian	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	0					
Totals:	0					

For age 3 years to 21 years, inclusive

White	3	\$50,034	\$74,580	\$16,678	\$24,860	67.1%
Hispanic	1	\$0	\$0	\$0	\$0	-
Black/African American	4	\$13,114	\$19,529	\$3,279	\$4,882	67.2%
American Indian or Alaska Native	0					
Asian	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	1	\$3,938	\$3,938	\$3,938	\$3,938	100.0%
Totals:	9	\$67,085	\$98,047	\$7,454	\$10,894	68.4%

For age 22 years and older

White	23	\$323,275	\$496,387	\$14,055	\$21,582	65.1%
Hispanic	13	\$28,996	\$47,236	\$2,230	\$3,634	61.4%
Black/African American	8	\$61,322	\$114,559	\$7,665	\$14,320	53.5%
American Indian or Alaska Native	0					
Asian	1	\$3,874	\$3,709	\$3,874	\$3,709	104.5%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	9	\$109,159	\$179,088	\$12,129	\$19,899	61.0%
Totals:	54	\$526,626	\$840,979	\$9,752	\$15,574	62.6%

Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: ILS/SLS

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
White	1,065	\$29,736,592	\$35,466,871	\$27,922	\$33,302	83.8%
Hispanic	418	\$6,721,580	\$8,763,818	\$16,080	\$20,966	76.7%
Black/African American	249	\$4,538,814	\$5,956,724	\$18,228	\$23,923	76.2%
American Indian or Alaska Native	9	\$89,243	\$107,342	\$9,916	\$11,927	83.1%
Asian	60	\$1,461,395	\$1,738,929	\$24,357	\$28,982	84.0%
Native Hawaiian or Other Pacific Islander	7	\$85,695	\$105,624	\$12,242	\$15,089	81.1%
Other Ethnicity or Race / Multi-Cultural	110	\$3,134,048	\$3,766,223	\$28,491	\$34,238	83.2%
Totals:	1,918	\$45,767,367	\$55,905,531	\$23,862	\$29,148	81.9%

For Birth to age 2 years, inclusive

White	0					
Hispanic	0					
Black/African American	0					
American Indian or Alaska Native	0					
Asian	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	0					
Totals:	0					

For age 3 years to 21 years, inclusive

White	13	\$346,240	\$583,148	\$26,634	\$44,858	59.4%
Hispanic	10	\$181,418	\$215,236	\$18,142	\$21,524	84.3%
Black/African American	2	\$214	\$4,204	\$107	\$2,102	5.1%
American Indian or Alaska Native	1	\$0	\$0	\$0	\$0	-
Asian	3	\$33,950	\$67,411	\$11,317	\$22,470	50.4%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	3	\$21,352	\$40,299	\$7,117	\$13,433	53.0%
Totals:	32	\$583,173	\$910,298	\$18,224	\$28,447	64.1%

For age 22 years and older

White	1,052	\$29,390,352	\$34,883,723	\$27,938	\$33,159	84.3%
Hispanic	408	\$6,540,162	\$8,548,582	\$16,030	\$20,952	76.5%
Black/African American	247	\$4,538,600	\$5,952,520	\$18,375	\$24,099	76.2%
American Indian or Alaska Native	8	\$89,243	\$107,342	\$11,155	\$13,418	83.1%
Asian	57	\$1,427,445	\$1,671,517	\$25,043	\$29,325	85.4%
Native Hawaiian or Other Pacific Islander	7	\$85,695	\$105,624	\$12,242	\$15,089	81.1%
Other Ethnicity or Race / Multi-Cultural	107	\$3,112,696	\$3,725,925	\$29,091	\$34,822	83.5%
Totals:	1,886	\$45,184,193	\$54,995,233	\$23,958	\$29,160	82.2%

Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: Residential

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
White	1,841	\$88,939,522	\$101,060,179	\$48,310	\$54,894	88.0%
Hispanic	513	\$29,159,463	\$32,809,474	\$56,841	\$63,956	88.9%
Black/African American	192	\$10,626,671	\$12,623,471	\$55,347	\$65,747	84.2%
American Indian or Alaska Native	14	\$571,705	\$681,019	\$40,836	\$48,644	83.9%
Asian	114	\$5,523,208	\$6,142,437	\$48,449	\$53,881	89.9%
Native Hawaiian or Other Pacific Islander	7	\$561,496	\$627,131	\$80,214	\$89,590	89.5%
Other Ethnicity or Race / Multi-Cultural	140	\$7,607,049	\$8,512,265	\$54,336	\$60,802	89.4%
Totals:	2,821	\$142,989,113	\$162,455,974	\$50,687	\$57,588	88.0%

For Birth to age 2 years, inclusive

White	0					
Hispanic	1	\$0	\$0	\$0	\$0	-
Black/African American	0					
American Indian or Alaska Native	0					
Asian	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	0					
Totals:	1	\$0	\$0	\$0	\$0	

For age 3 years to 21 years, inclusive

White	75	\$5,374,440	\$5,787,782	\$71,659	\$77,170	92.9%
Hispanic	40	\$2,566,147	\$2,663,029	\$64,154	\$66,576	96.4%
Black/African American	19	\$1,376,814	\$1,475,699	\$72,464	\$77,668	93.3%
American Indian or Alaska Native	0					
Asian	10	\$631,347	\$663,477	\$63,135	\$66,348	95.2%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	21	\$1,638,490	\$1,902,499	\$78,023	\$90,595	86.1%
Totals:	165	\$11,587,239	\$12,492,486	\$70,226	\$75,712	92.8%

For age 22 years and older

White	1,766	\$83,565,082	\$95,272,397	\$47,319	\$53,948	87.7%
Hispanic	472	\$26,593,316	\$30,146,445	\$56,342	\$63,870	88.2%
Black/African American	173	\$9,249,857	\$11,147,772	\$53,467	\$64,438	83.0%
American Indian or Alaska Native	14	\$571,705	\$681,019	\$40,836	\$48,644	83.9%
Asian	104	\$4,891,860	\$5,478,959	\$47,037	\$52,682	89.3%
Native Hawaiian or Other Pacific Islander	7	\$561,496	\$627,131	\$80,214	\$89,590	89.5%
Other Ethnicity or Race / Multi-Cultural	119	\$5,968,558	\$6,609,766	\$50,156	\$55,544	90.3%
Totals:	2,655	\$131,401,874	\$149,963,488	\$49,492	\$56,483	87.6%

Total Annual Expenditures and Authorized Services by Ethnicity or Race for Residence Type: Other

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
White	35	\$357,091	\$489,621	\$10,203	\$13,989	72.9%
Hispanic	27	\$343,076	\$485,709	\$12,707	\$17,989	70.6%
Black/African American	27	\$105,539	\$202,798	\$3,909	\$7,511	52.0%
American Indian or Alaska Native	1	\$683	\$683	\$683	\$683	100.0%
Asian	3	\$6,128	\$73,449	\$2,043	\$24,483	8.3%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	9	\$56,256	\$77,780	\$6,251	\$8,642	72.3%
Totals:	102	\$868,772	\$1,330,040	\$8,517	\$13,040	65.3%

For Birth to age 2 years, inclusive

White	1	\$652	\$733	\$652	\$733	88.9%
Hispanic	1	\$12,611	\$31,812	\$12,611	\$31,812	39.6%
Black/African American	0					
American Indian or Alaska Native	0					
Asian	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	1	\$652	\$733	\$652	\$733	88.9%
Totals:	3	\$13,915	\$33,278	\$4,638	\$11,093	41.8%

For age 3 years to 21 years, inclusive

White	6	\$103,500	\$121,646	\$17,250	\$20,274	85.1%
Hispanic	10	\$30,666	\$69,568	\$3,067	\$6,957	44.1%
Black/African American	3	\$4,354	\$13,646	\$1,451	\$4,549	31.9%
American Indian or Alaska Native	0					
Asian	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	3	\$16,721	\$20,494	\$5,574	\$6,831	81.6%
Totals:	22	\$155,241	\$225,354	\$7,056	\$10,243	68.9%

For age 22 years and older

White	28	\$252,939	\$367,242	\$9,034	\$13,116	68.9%
Hispanic	16	\$299,799	\$384,330	\$18,737	\$24,021	78.0%
Black/African American	24	\$101,185	\$189,152	\$4,216	\$7,881	53.5%
American Indian or Alaska Native	1	\$683	\$683	\$683	\$683	100.0%
Asian	3	\$6,128	\$73,449	\$2,043	\$24,483	8.3%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	5	\$38,883	\$56,554	\$7,777	\$11,311	68.8%
Totals:	77	\$699,616	\$1,071,408	\$9,086	\$13,914	65.3%

Total Annual Expenditures and Authorized Services by Language

For All Ages

Language	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
ASL (American Sign Language)	30	\$510,362	\$815,836	\$17,012	\$27,195	62.6%
Other Sign Language	3	\$12,212	\$31,500	\$4,071	\$10,500	38.8%
English	23,106	\$270,432,664	\$358,842,164	\$11,704	\$15,530	75.4%
Armenian	2	\$14,140	\$18,178	\$7,070	\$9,089	77.8%
Somali	29	\$222,028	\$284,403	\$7,656	\$9,807	78.1%
Swahili	3	\$17,432	\$20,234	\$5,811	\$6,745	86.2%
Nigerian	1	\$1,625	\$2,390	\$1,625	\$2,390	68.0%
Amharic	11	\$20,901	\$39,402	\$1,900	\$3,582	53.0%
Aramaic / Chaldean	102	\$809,632	\$1,113,202	\$7,938	\$10,914	72.7%
French	4	\$13,280	\$25,229	\$3,320	\$6,307	52.6%
Italian	2	\$20,083	\$54,063	\$10,042	\$27,032	37.1%
Portuguese	8	\$66,249	\$119,438	\$8,281	\$14,930	55.5%
Spanish	6,418	\$48,602,902	\$68,216,297	\$7,573	\$10,629	71.2%
Other Latin	0					
Cantonese Chinese	47	\$368,197	\$495,677	\$7,834	\$10,546	74.3%
Mandarin Chinese	55	\$432,784	\$630,427	\$7,869	\$11,462	68.6%
Japanese	15	\$161,504	\$230,229	\$10,767	\$15,349	70.1%
Vietnamese	217	\$1,232,198	\$1,668,060	\$5,678	\$7,687	73.9%
Korean	46	\$495,148	\$726,964	\$10,764	\$15,804	68.1%
Laotian	27	\$239,845	\$299,093	\$8,883	\$11,078	80.2%
Cambodian	19	\$125,684	\$175,618	\$6,615	\$9,243	71.6%
Other Asian	14	\$45,988	\$127,025	\$3,285	\$9,073	36.2%
Dutch	0					
German	0					
Hmong	8	\$28,909	\$36,123	\$3,614	\$4,515	80.0%
Thai	1	\$0	\$0	\$0	\$0	-
Mien	0					
Other Germanic	0					
Hungarian	1	\$35,933	\$43,564	\$35,933	\$43,564	82.5%
Russian	24	\$94,823	\$149,669	\$3,951	\$6,236	63.4%
Other Uralic-Slavic Languages	7	\$134,108	\$194,822	\$19,158	\$27,832	68.8%
Samoan	2	\$31,854	\$39,477	\$15,927	\$19,739	80.7%
Tagalog	144	\$1,789,268	\$2,333,310	\$12,425	\$16,204	76.7%
Guamanian	1	\$91,582	\$96,871	\$91,582	\$96,871	94.5%
Other Pacific Island	3	\$33,629	\$39,742	\$11,210	\$13,247	84.6%
Arabic	225	\$1,491,261	\$2,113,680	\$6,628	\$9,394	70.6%
Hebrew	6	\$18,170	\$34,388	\$3,028	\$5,731	52.8%
Farsi (Persian)	59	\$459,298	\$696,135	\$7,785	\$11,799	66.0%
Hindi (Northern India)	13	\$36,626	\$80,809	\$2,817	\$6,216	45.3%
Urdu (Pakistan India)	2	\$16,041	\$23,199	\$8,021	\$11,600	69.1%
Other Indo-Iranian Language	8	\$92,606	\$161,968	\$11,576	\$20,246	57.2%
Danish	0					
Norwegian	1	\$0	\$0	\$0	\$0	-
Swedish	0					
Other Scandinavian	0					
All Other Languages	56	\$339,594	\$522,717	\$6,064	\$9,334	65.0%
Totals:	30,720	\$328,538,562	\$440,501,904	\$10,695	\$14,339	74.6%

Total Annual Expenditures and Authorized Services by Language

For Birth to age 2 years, inclusive

Language	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
ASL (American Sign Language)	0					
Other Sign Language	0					
English	4,341	\$22,075,990	\$41,793,699	\$5,085	\$9,628	52.8%
Armenian	0					
Somali	5	\$8,880	\$12,533	\$1,776	\$2,507	70.8%
Swahili	0					
Nigerian	1	\$1,625	\$2,390	\$1,625	\$2,390	68.0%
Amharic	2	\$6,018	\$12,084	\$3,009	\$6,042	49.8%
Aramaic / Chaldean	27	\$92,874	\$176,237	\$3,440	\$6,527	52.7%
French	3	\$13,280	\$25,229	\$4,427	\$8,410	52.6%
Italian	0					
Portuguese	4	\$52,583	\$96,113	\$13,146	\$24,028	54.7%
Spanish	1,395	\$6,849,996	\$12,392,355	\$4,910	\$8,883	55.3%
Other Latin	0					
Cantonese Chinese	4	\$25,919	\$40,944	\$6,480	\$10,236	63.3%
Mandarin Chinese	20	\$87,836	\$189,975	\$4,392	\$9,499	46.2%
Japanese	6	\$54,153	\$88,406	\$9,025	\$14,734	61.3%
Vietnamese	24	\$106,284	\$210,954	\$4,429	\$8,790	50.4%
Korean	5	\$34,875	\$83,271	\$6,975	\$16,654	41.9%
Laotian	2	\$2,449	\$5,979	\$1,224	\$2,989	41.0%
Cambodian	2	\$2,675	\$10,254	\$1,338	\$5,127	26.1%
Other Asian	5	\$13,731	\$36,644	\$2,746	\$7,329	37.5%
Dutch	0					
German	0					
Hmong	0					
Thai	0					
Mien	0					
Other Germanic	0					
Hungarian	0					
Russian	8	\$41,608	\$75,783	\$5,201	\$9,473	54.9%
Other Uralic-Slavic Languages	2	\$9,307	\$47,838	\$4,653	\$23,919	19.5%
Samoan	0					
Tagalog	7	\$58,656	\$108,626	\$8,379	\$15,518	54.0%
Guamanian	0					
Other Pacific Island	0					
Arabic	64	\$265,038	\$468,409	\$4,141	\$7,319	56.6%
Hebrew	3	\$17,541	\$25,788	\$5,847	\$8,596	68.0%
Farsi (Persian)	16	\$97,227	\$175,275	\$6,077	\$10,955	55.5%
Hindi (Northern India)	6	\$26,581	\$44,620	\$4,430	\$7,437	59.6%
Urdu (Pakistan India)	1	\$15,389	\$22,199	\$15,389	\$22,199	69.3%
Other Indo-Iranian Language	2	\$43,094	\$72,307	\$21,547	\$36,153	59.6%
Danish	0					
Norwegian	0					
Swedish	0					
Other Scandinavian	0					
All Other Languages	19	\$99,652	\$183,637	\$5,245	\$9,665	54.3%
Totals:	5,974	\$30,103,260	\$56,401,549	\$5,039	\$9,441	53.4%

Total Annual Expenditures and Authorized Services by Language

For age 3 years to 21 years, inclusive

Language	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
ASL (American Sign Language)	7	\$15,934	\$38,388	\$2,276	\$5,484	41.5%
Other Sign Language	1	\$0	\$0	\$0	\$0	-
English	10,130	\$38,460,100	\$58,702,864	\$3,797	\$5,795	65.5%
Armenian	1	\$2,611	\$3,859	\$2,611	\$3,859	67.7%
Somali	15	\$100,839	\$118,517	\$6,723	\$7,901	85.1%
Swahili	2	\$4,014	\$4,254	\$2,007	\$2,127	94.4%
Nigerian	0					
Amharic	5	\$1,028	\$13,353	\$206	\$2,671	7.7%
Aramaic / Chaldean	41	\$110,125	\$194,325	\$2,686	\$4,740	56.7%
French	1	\$0	\$0	\$0	\$0	-
Italian	1	\$7,353	\$35,605	\$7,353	\$35,605	20.7%
Portuguese	3	\$8,780	\$12,876	\$2,927	\$4,292	68.2%
Spanish	3,118	\$9,486,452	\$14,076,729	\$3,042	\$4,515	67.4%
Other Latin	0					
Cantonese Chinese	21	\$48,910	\$103,265	\$2,329	\$4,917	47.4%
Mandarin Chinese	28	\$276,470	\$345,061	\$9,874	\$12,324	80.1%
Japanese	6	\$35,829	\$45,378	\$5,972	\$7,563	79.0%
Vietnamese	98	\$199,047	\$289,380	\$2,031	\$2,953	68.8%
Korean	30	\$96,743	\$183,877	\$3,225	\$6,129	52.6%
Laotian	8	\$4,929	\$7,982	\$616	\$998	61.8%
Cambodian	6	\$10,942	\$14,557	\$1,824	\$2,426	75.2%
Other Asian	6	\$1,396	\$5,863	\$233	\$977	23.8%
Dutch	0					
German	0					
Hmong	0					
Thai	1	\$0	\$0	\$0	\$0	-
Mien	0					
Other Germanic	0					
Hungarian	0					
Russian	14	\$35,630	\$56,036	\$2,545	\$4,003	63.6%
Other Uralic-Slavic Languages	2	\$10,624	\$11,092	\$5,312	\$5,546	95.8%
Samoan	1	\$0	\$0	\$0	\$0	-
Tagalog	29	\$119,846	\$211,158	\$4,133	\$7,281	56.8%
Guamanian	0					
Other Pacific Island	1	\$0	\$0	\$0	\$0	-
Arabic	115	\$402,552	\$601,627	\$3,500	\$5,232	66.9%
Hebrew	1	\$405	\$5,740	\$405	\$5,740	7.0%
Farsi (Persian)	25	\$35,687	\$81,348	\$1,427	\$3,254	43.9%
Hindi (Northern India)	7	\$10,045	\$36,189	\$1,435	\$5,170	27.8%
Urdu (Pakistan India)	1	\$653	\$1,000	\$653	\$1,000	65.3%
Other Indo-Iranian Language	4	\$18,517	\$33,536	\$4,629	\$8,384	55.2%
Danish	0					
Norwegian	1	\$0	\$0	\$0	\$0	-
Swedish	0					
Other Scandinavian	0					
All Other Languages	22	\$51,801	\$77,315	\$2,355	\$3,514	67.0%
Totals:	13,752	\$49,557,261	\$75,311,171	\$3,604	\$5,476	65.8%

Total Annual Expenditures and Authorized Services by Language

For age 22 years and older

Language	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
ASL (American Sign Language)	23	\$494,428	\$777,448	\$21,497	\$33,802	63.6%
Other Sign Language	2	\$12,212	\$31,500	\$6,106	\$15,750	38.8%
English	8,635	\$209,896,575	\$258,345,601	\$24,308	\$29,918	81.2%
Armenian	1	\$11,529	\$14,319	\$11,529	\$14,319	80.5%
Somali	9	\$112,309	\$153,353	\$12,479	\$17,039	73.2%
Swahili	1	\$13,419	\$15,980	\$13,419	\$15,980	84.0%
Nigerian	0					
Amharic	4	\$13,856	\$13,965	\$3,464	\$3,491	99.2%
Aramaic / Chaldean	34	\$606,634	\$742,641	\$17,842	\$21,842	81.7%
French	0					
Italian	1	\$12,730	\$18,458	\$12,730	\$18,458	69.0%
Portuguese	1	\$4,886	\$10,450	\$4,886	\$10,450	46.8%
Spanish	1,905	\$32,266,454	\$41,747,212	\$16,938	\$21,915	77.3%
Other Latin	0					
Cantonese Chinese	22	\$293,368	\$351,468	\$13,335	\$15,976	83.5%
Mandarin Chinese	7	\$68,478	\$95,391	\$9,783	\$13,627	71.8%
Japanese	3	\$71,521	\$96,445	\$23,840	\$32,148	74.2%
Vietnamese	95	\$926,866	\$1,167,726	\$9,756	\$12,292	79.4%
Korean	11	\$363,531	\$459,816	\$33,048	\$41,801	79.1%
Laotian	17	\$232,467	\$285,133	\$13,675	\$16,773	81.5%
Cambodian	11	\$112,066	\$150,806	\$10,188	\$13,710	74.3%
Other Asian	3	\$30,861	\$84,518	\$10,287	\$28,173	36.5%
Dutch	0					
German	0					
Hmong	8	\$28,909	\$36,123	\$3,614	\$4,515	80.0%
Thai	0					
Mien	0					
Other Germanic	0					
Hungarian	1	\$35,933	\$43,564	\$35,933	\$43,564	82.5%
Russian	2	\$17,585	\$17,850	\$8,792	\$8,925	98.5%
Other Uralic-Slavic Languages	3	\$114,177	\$135,893	\$38,059	\$45,298	84.0%
Samoan	1	\$31,854	\$39,477	\$31,854	\$39,477	80.7%
Tagalog	108	\$1,610,765	\$2,013,526	\$14,914	\$18,644	80.0%
Guamanian	1	\$91,582	\$96,871	\$91,582	\$96,871	94.5%
Other Pacific Island	2	\$33,629	\$39,742	\$16,815	\$19,871	84.6%
Arabic	46	\$823,672	\$1,043,644	\$17,906	\$22,688	78.9%
Hebrew	2	\$224	\$2,860	\$112	\$1,430	7.8%
Farsi (Persian)	18	\$326,384	\$439,511	\$18,132	\$24,417	74.3%
Hindi (Northern India)	0					
Urdu (Pakistan India)	0					
Other Indo-Iranian Language	2	\$30,995	\$56,126	\$15,497	\$28,063	55.2%
Danish	0					
Norwegian	0					
Swedish	0					
Other Scandinavian	0					
All Other Languages	15	\$188,141	\$261,766	\$12,543	\$17,451	71.9%
Totals:	10,994	\$248,878,041	\$308,789,184	\$22,638	\$28,087	80.6%

Total Annual Expenditures and Authorized Services by Diagnosis - Summary

For All Ages

Diagnosis	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Autism	10,130	\$74,276,092	\$105,696,292	\$7,332	\$10,434	70.3%
Intellectual Disability	12,332	\$203,351,757	\$254,807,465	\$16,490	\$20,662	79.8%
Cerebral Palsy	828	\$13,837,772	\$17,156,475	\$16,712	\$20,720	80.7%
Epilepsy	292	\$4,616,872	\$6,387,880	\$15,811	\$21,876	72.3%
Category 5	560	\$8,644,843	\$11,309,811	\$15,437	\$20,196	76.4%
Other	6,578	\$23,811,226	\$45,143,981	\$3,620	\$6,863	52.7%
Totals:	30,720	\$328,538,562	\$440,501,904	\$10,695	\$14,339	74.6%

For Birth to age 2 years, inclusive

Autism	603	\$8,543,221	\$15,013,594	\$14,168	\$24,898	56.9%
Intellectual Disability	138	\$624,349	\$1,224,724	\$4,524	\$8,875	51.0%
Cerebral Palsy	14	\$72,353	\$141,366	\$5,168	\$10,098	51.2%
Epilepsy	2	\$8,464	\$17,263	\$4,232	\$8,631	49.0%
Category 5	2	\$24,167	\$40,032	\$12,083	\$20,016	60.4%
Other	5,215	\$20,830,706	\$39,964,569	\$3,994	\$7,663	52.1%
Totals:	5,974	\$30,103,260	\$56,401,549	\$5,039	\$9,441	53.4%

For age 3 years to 21 years, inclusive

Autism	8,078	\$27,891,121	\$43,833,323	\$3,453	\$5,426	63.6%
Intellectual Disability	4,007	\$17,387,463	\$24,399,846	\$4,339	\$6,089	71.3%
Cerebral Palsy	271	\$1,418,722	\$1,985,577	\$5,235	\$7,327	71.5%
Epilepsy	71	\$258,969	\$392,355	\$3,647	\$5,526	66.0%
Category 5	67	\$406,171	\$594,805	\$6,062	\$8,878	68.3%
Other	1,258	\$2,194,814	\$4,105,265	\$1,745	\$3,263	53.5%
Totals:	13,752	\$49,557,261	\$75,311,171	\$3,604	\$5,476	65.8%

For age 22 years and older

Autism	1,449	\$37,841,749	\$46,849,375	\$26,116	\$32,332	80.8%
Intellectual Disability	8,187	\$185,339,945	\$229,182,895	\$22,638	\$27,994	80.9%
Cerebral Palsy	543	\$12,346,696	\$15,029,532	\$22,738	\$27,679	82.1%
Epilepsy	219	\$4,349,439	\$5,978,262	\$19,860	\$27,298	72.8%
Category 5	491	\$8,214,506	\$10,674,973	\$16,730	\$21,741	77.0%
Other	105	\$785,707	\$1,074,147	\$7,483	\$10,230	73.1%
Totals:	10,994	\$248,878,041	\$308,789,184	\$22,638	\$28,087	80.6%

Consumers with No Purchase of Services by Ethnicity or Race

For All Ages

Ethnicity	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
American Indian or Alaska Native	100	76	24	24.0%
Asian	2,441	1,811	630	25.8%
Black/African American	1,829	1,425	404	22.1%
Hispanic	11,864	9,051	2,813	23.7%
Native Hawaiian or Other Pacific Islander	76	51	25	32.9%
Other Ethnicity or Race / Multi-Cultural	4,524	3,617	907	20.0%
White	9,886	8,208	1,678	17.0%
Totals:	30,720	24,239	6,481	21.1%

For Birth to age 2 years, inclusive

American Indian or Alaska Native	14	14	0	0.0%
Asian	404	396	8	2.0%
Black/African American	227	213	14	6.2%
Hispanic	2,403	2,290	113	4.7%
Native Hawaiian or Other Pacific Islander	8	6	2	25.0%
Other Ethnicity or Race / Multi-Cultural	1,570	1,513	57	3.6%
White	1,348	1,250	98	7.3%
Totals:	5,974	5,682	292	4.9%

For age 3 years to 21 years, inclusive

American Indian or Alaska Native	41	25	16	39.0%
Asian	1,269	796	473	37.3%
Black/African American	687	412	275	40.0%
Hispanic	6,034	3,839	2,195	36.4%
Native Hawaiian or Other Pacific Islander	37	19	18	48.6%
Other Ethnicity or Race / Multi-Cultural	2,171	1,445	726	33.4%
White	3,513	2,395	1,118	31.8%
Totals:	13,752	8,931	4,821	35.1%

For age 22 years and older

American Indian or Alaska Native	45	37	8	17.8%
Asian	768	619	149	19.4%
Black/African American	915	800	115	12.6%
Hispanic	3,427	2,922	505	14.7%
Native Hawaiian or Other Pacific Islander	31	26	5	16.1%
Other Ethnicity or Race / Multi-Cultural	783	659	124	15.8%
White	5,025	4,563	462	9.2%
Totals:	10,994	9,626	1,368	12.4%

Consumers with No Purchase of Services by Diagnosis - Summary

For All Ages

Diagnosis	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
Autism	10,130	6,833	3,297	32.5%
Intellectual Disability	12,332	9,870	2,462	20.0%
Cerebral Palsy	828	680	148	17.9%
Epilepsy	292	239	53	18.2%
Category 5	560	485	75	13.4%
Other	6,578	6,132	446	6.8%
Totals:	30,720	24,239	6,481	21.1%

For Birth to age 2 years, inclusive

Autism	603	598	5	0.8%
Intellectual Disability	138	127	11	8.0%
Cerebral Palsy	14	13	1	7.1%
Epilepsy	2	2	0	0.0%
Category 5	2	2	0	0.0%
Other	5,215	4,940	275	5.3%
Totals:	5,974	5,682	292	4.9%

For age 3 years to 21 years, inclusive

Autism	8,078	4,992	3,086	38.2%
Intellectual Disability	4,007	2,534	1,473	36.8%
Cerebral Palsy	271	183	88	32.5%
Epilepsy	71	44	27	38.0%
Category 5	67	45	22	32.8%
Other	1,258	1,133	125	9.9%
Totals:	13,752	8,931	4,821	35.1%

For age 22 years and older

Autism	1,449	1,243	206	14.2%
Intellectual Disability	8,187	7,209	978	11.9%
Cerebral Palsy	543	484	59	10.9%
Epilepsy	219	193	26	11.9%
Category 5	491	438	53	10.8%
Other	105	59	46	43.8%
Totals:	10,994	9,626	1,368	12.4%

Total Annual Insurance-Related Expenditures by Ethnicity or Race

For All Ages

Ethnicity	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0					
Asian	65	\$131,202	\$347,706	\$2,018	\$5,349	37.7%
Black/African American	11	\$17,890	\$46,655	\$1,626	\$4,241	38.3%
Hispanic	122	\$164,839	\$455,916	\$1,351	\$3,737	36.2%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	74	\$123,241	\$332,430	\$1,665	\$4,492	37.1%
White	133	\$203,890	\$639,952	\$1,533	\$4,812	31.9%
Totals:	405	\$641,062	\$1,822,659	\$1,583	\$4,500	35.2%

For Birth to age 2 years, inclusive

American Indian or Alaska Native	0					
Asian	9	\$11,741	\$31,280	\$1,305	\$3,476	37.5%
Black/African American	2	\$3,072	\$6,773	\$1,536	\$3,387	45.4%
Hispanic	29	\$29,102	\$83,637	\$1,004	\$2,884	34.8%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	23	\$29,679	\$74,906	\$1,290	\$3,257	39.6%
White	26	\$25,748	\$88,524	\$990	\$3,405	29.1%
Totals:	89	\$99,342	\$285,120	\$1,116	\$3,204	34.8%

For age 3 years to 21 years, inclusive

American Indian or Alaska Native	0					
Asian	55	\$119,448	\$311,506	\$2,172	\$5,664	38.3%
Black/African American	9	\$14,818	\$39,882	\$1,646	\$4,431	37.2%
Hispanic	93	\$135,738	\$372,279	\$1,460	\$4,003	36.5%
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	51	\$93,563	\$257,524	\$1,835	\$5,049	36.3%
White	103	\$172,732	\$526,718	\$1,677	\$5,114	32.8%
Totals:	311	\$536,299	\$1,507,909	\$1,724	\$4,849	35.6%

For age 22 years and older

American Indian or Alaska Native	0					
Asian	1	\$12	\$4,920	\$12	\$4,920	0.2%
Black/African American	0					
Hispanic	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	0					
White	4	\$5,410	\$24,710	\$1,353	\$6,178	21.9%
Totals:	5	\$5,422	\$29,630	\$1,084	\$5,926	18.3%

IV. Strategies:

Based upon review of the data, and understanding its implications, the San Diego Regional Center is employing the following activities to reduce the disparity of POS expenditures across ethnic groups. The following represent the core areas of enhancements:

- To develop a more culturally competent and informed staff and Board of Directors, the cultural specialist has coordinated trainings to provide staff with information and education with respect to diversity of cultures served at the SDRC. Presentations have been coordinated from Access, Inc. (to provide an understanding of immigration law for immigrant victims of domestic violence and child abuse), Catholic Charities (with the focus being on health rights, PRUCOL, and public charge), Chaldean and Middle Eastern Social Services (to provide greater knowledge and awareness of the Chaldean and Middle Eastern population served by the SDRC), and Toward Maximum Independence, Inc./Evolution to Independence (to provide greater knowledge of the Deaf community). These presentations have been provided in multiple SDRC locations, in order to provide all staff with an opportunity to attend.
- To bring the San Diego Regional Center closer to reaching its collective goal of becoming a more culturally competent, humble, and informed organization, the cultural specialist developed the Cultural Awareness Committee (CAC). The purpose of the CAC is to coordinate educational events to honor and celebrate diversity by providing increased awareness and sensitivity of the needs of the diverse individuals and families served, as well as the needs of staff members. The CAC's ultimate purpose is to promote equity in the provision of services for all individuals and families served by the SDRC. The CAC has hosted a number of events to celebrate world day for cultural diversity, National Hispanic-Latino Heritage Month, African American History Month, and cultural diversity, in general. The CAC is also working towards developing a cultural sensitivity guide that will provide a collection of resources to inform staff about how to best work with individuals and families in a culturally sensitive manner.
- To provide additional support and facilitation to Latino clients and families in navigating the regional center system and accessing and utilizing appropriate services. SDRC has partnered with UCSD, SDSU and EFRC to develop "Promotora Model". There is empirical evidence that in health delivery systems, including regional centers, promotoras

(lay Latino community members who receive specialized training) can help Latino clients and families navigate complicated systems and access services. This approach has been the mainstay of SDRC strategies. We currently have a total of four promotoras who have been carefully identified and trained in the area of developmental disabilities and the array of relevant services that are provided by the San Diego Regional Center and community. To date, we have received 33 referrals from service coordinators in our South Bay and Imperial County regional offices. The feedback we have received from families participating in the program has been very positive. Additionally, we have seen an increase in the utilization of SDRC services as well as generic community services.

- SDRC has engaged in a concerted effort to train SDRC staff and community stakeholders in Person-Centered Thinking (PCT) in order to create a supportive, collaborative, and culturally-sensitive planning team process. As of December 2018, SDRC has trained 539 staff and 43 individuals from the vendor community. To date, there are a total of five trainers (SDRC staff) who have been certified. One SDRC staff member and one individual from the vendor community continue with certification processes. A component of this project is to conduct outreach in order to recruit community partners who speak threshold languages (Spanish, Vietnamese, Tagalog, and Arabic). The goal is to train identified providers in PCT, in their natural settings, in order for individuals and families from diverse cultural backgrounds to participate in PCT training sessions.

VI: Stakeholder Meeting:

The first public meeting was conducted on March 12, 2019, at the San Diego Regional Center's Kearny Mesa office, in Suite 100-101, at 4355 Ruffin Road, San Diego, CA 92123, from 6:00 to about 7:40 PM. There were a total of 11 participants in attendance. American Sign Language (ASL) interpretation was necessary, and made available. Additionally, a Spanish language interpreter was present. On March 13, 2019, the San Diego Regional Center prepared to convene the second stakeholder public meeting at the San Diego Regional Center's Imperial County office, at 512 West Aten Road, Imperial, CA, 92251. However, we did not have participation from community members. To improve attendance in underserved communities, announcements were made in English as well as threshold languages (i.e., Spanish, Arabic, Tagalog, and Vietnamese). Social media postings in English and threshold languages were also employed to

broaden the outreach to communities. Additionally, two community partners assisted with the dissemination of meeting notices for the scheduled public meetings.

Purchase of service data was discussed during the March 12, 2019 public meeting. The special projects manager and the cultural specialist presented the findings of the POS utilization data and facilitated discussion. There was consensus that the data set was complicated and that the complex nature of the differences needs to be explored.

Disparities were noted on per capita expenditures of Whites (\$16,580), in comparison to other ethnicities, such as Latinos/Hispanics (\$7,622). Attendees discussed how residential services may play a large role in the disparities between Whites and other ethnicities, since these services are high cost and generally not accessed by Latinos/Hispanics or other minority ethnic groups. Cultural factors were discussed with respect to the Western approach to services and how this can have an impact on individuals and families from culturally diverse backgrounds, often times influencing their decisions from accessing or utilizing available services.

In terms of the strategies employed to promote equity in the provision of services, in addition to the cultural specialist's initiatives, the ABX2-1 Grants were introduced. The two grants that SDRC is implementing, Padres Unidos En Transformación Y Empoderamiento (PUENTE/BRIDGE) Collaborative and the "Train the Trainer" in Person Centered Thinking project, were thoroughly discussed.

The following recommendations were made:

1. For SDRC to find additional ways of providing education and advocacy with respect to services and supports that are available.
 - Attendees were informed that A Better Life Together, Inc., a vendored agency, was approved for a Community Based Organization (CBO) grant that will address this need.

2. To promote greater awareness and attendance, SDRC will share public meeting flyers with organizations like the Autism Society and Down Syndrome Association, as well as other community partners.
3. For SDRC to have more Japanese resources, including better quality interpreters.
 - Based on a recommendation from an attendee, contact was made with Japanese Speaking Parents Association of Children with Challenges (JSPACC) in order to expand resources for Japanese speaking individuals and families.

The data presented during the public meeting were posted on the SDRC website and the public meetings were convened in compliance with Section 4519.5 of the Welfare and Institutions Code. Handouts were distributed at the stakeholder meeting which provided the statutory context, limitations of POS data, San Diego Regional Center POS utilization data analyzed by ethnicity or race, language, diagnosis, and the San Diego Regional Center staff ethnic profile.

PURCHASE OF SERVICE EXPENDITURE DATA PUBLIC MEETING

**HOSTED BY THE SAN
DIEGO REGIONAL
CENTER**

The San Diego Regional Center will present data and conduct a discussion as required by the Lanterman Developmental Disabilities Act, relating to purchase of service authorization, utilization, and expenditure with respect to client age, race or ethnicity, primary language, and disability.

The Purchase of Service Data by Ethnicity, Race, or Language can be found on the home page of the San Diego Regional Center website at <http://sdrc.org>

**Tuesday
March 12, 2019
6:00 – 7:00 PM**

San Diego Regional Center
Boardroom (Suite 100/101)
4355 Ruffin Road
San Diego, CA 92123

**Wednesday
March 13, 2019
1:00 – 2:00 PM**

San Diego Regional Center
Imperial County Office
512 West Aten Road
Imperial, CA 92251



We welcome individuals, families, community partners, and service providers.

Your input and suggestions are important.

**The meeting will be held in English and Spanish*



REUNIÓN PÚBLICA REFERENTE A DATOS DE COMPRAS Y GASTOS DE SERVICIOS

ORGANIZADA POR EL
CENTRO REGIONAL
DE SAN DIEGO

El Centro Regional de San Diego llevará a cabo una presentación de datos y conducirá una plática como lo requiere la Ley Lanterman de Discapacidades del Desarrollo, en relación a la autorización de compra de servicios, la utilización y gastos con respecto a la edad, la raza u origen étnico, idioma principal, y la discapacidad del cliente.

La adquisición de datos de servicios según su origen étnico, raza, o idioma se pueden encontrar en el sitio web del Centro Regional de San Diego en <http://sdrc.org>



Les damos una cordial bienvenida a personas que reciben servicios, padres de familia, socios comunitarios, y proveedores de servicios.

Sus comentarios y sugerencias son importantes.

**La reunión se llevará a cabo en inglés y español*

Martes
12 de Marzo del 2019
6:00 – 7:00 PM

Centro Regional de San Diego
Cuarto de Conferencias 100/101
4355 Ruffin Road
San Diego, CA 92123

Miércoles
13 de Marzo del 2019
1:00 – 2:00 PM

Centro Regional de San Diego
Oficina en el Condado de Imperial
512 West Aten Road
Imperial, CA 92251



يستضيفه مركز سان دييغو
الإقليمي

معلومات عن نفقات شراء الخدمات
اجتماع عام

سيعرض مركز سان دييغو، بموجب قانون لانترمان لمن يعانون من إعاقات في النمو، معلومات ويُجري مناقشة بشأن التفويض لشراء الخدمات والاستفادة منها ونفقاتها بالنسبة لسن العميل وعرقه أو انتمائه الإثني ولغته الأساسية وإعاقته.

الثلاثاء

12 مارس 2019
6:00 – 7:00 مساءً

مركز سان دييغو الإقليمي
Boardroom (Suite 100/101)
4355 Ruffin Road
San Diego, CA 92123

يمكن العثور على معلومات عن شراء الخدمات حسب العرق والانتماء الإثني أو اللغة على الصفحة الرئيسية لموقع مركز سان دييغو الإقليمي

<http://sdr.org>

الأربعاء

13 مارس 2019
01:00 – 02:00 مساءً

مركز سان دييغو الإقليمي
Imperial County Office
512 West Aten Road
Imperial, CA 92251



نحن نرحب بالأفراد والعائلات وشركاء المجتمع المحلي ومقدمي الخدمات.

مساهماتك واقتراحاتك تهمنا.

*سيتم عقد الاجتماع باللغتين الإنجليزية والإسبانية



PAMPUBLIKONG PAGPUPULONG TUNGKOL SA DATOS NG GASTOS SA PAGBILI NG SERBISYO

INORGANISA NG SAN DIEGO REGIONAL CENTER

Ang San Diego Regional Center ay magpepresenta ng datos at magsasagawa ng talakayan, ayon sa inaatas ng Lanterman Developmental Disabilities Act, tungkol sa awtorisasyon sa pagbili ng serbisyo, paggamit, at paggastos na may kaugnayan sa edad, lahi o etnisidad, pangunahing wika, at kapansanan ng kliyente.

Ang Datos tungkol sa Pagbili ng Serbisyo (Purchase of Service Data) ayon sa Etnisidad, Lahi, o Wika ay matatagpuan sa home page ng San Diego Regional Center sa <http://sdrcc.org>

Martes
Marso 12, 2019
6:00 – 7:00 PM

San Diego Regional Center
Boardroom (Suite 100/101)
4355 Ruffin Road
San Diego, CA 92123

Miyerkules
Marso 13, 2019
1:00 – 2:00 PM

San Diego Regional Center
Imperial County Office
512 West Aten Road
Imperial, CA 92251



Malugod naming inaanyayahan ang mga indibidwal, pamilya, partner ng komunidad, at tagapagbigay ng serbisyo.

Mahalaga ang inyong mga opinyon at suhestiyon.

**Gaganapin ang pulong sa wikang Ingles at Espanyol*



DỮ LIỆU VỀ CHI PHÍ MUA DỊCH VỤ CUỘC HỌP CÔNG CỘNG

Theo quy định của Đạo Luật Lanterman Về Khuyết Tật Phát Triển, Trung Tâm Khu Vực San Diego (San Diego Regional Center) sẽ trình bày dữ liệu và tiến hành một cuộc thảo luận về việc ủy quyền, sử dụng và chi phí mua dịch vụ liên quan đến tuổi tác, chủng tộc hoặc sắc tộc, ngôn ngữ chính và tình trạng khuyết tật của khách hàng.

Có thể xem Dữ Liệu Về Mua Dịch Vụ theo Sắc Tộc, Chủng Tộc hoặc Ngôn Ngữ trên trang chủ của trang web Trung Tâm Khu Vực San Diego tại <http://sdrcc.org>



Chúng tôi chào đón các cá nhân, gia đình, đối tác cộng đồng và các nhà cung cấp dịch vụ đến tham gia.

Các ý kiến đóng góp và đề nghị của quý vị rất quan trọng.

**Cuộc họp sẽ được tổ chức bằng tiếng Anh và tiếng Tây Ban Nha*

DO TRUNG TÂM KHU VỰC SAN DIEGO TỔ CHỨC

Thứ Ba
Ngày 12 tháng 3 năm
2019
6 giờ - 7 giờ tối

San Diego Regional Center
Boardroom (Suite 100/101)
4355 Ruffin Road
San Diego, CA 92123

Thứ Tư
Ngày 13 tháng 3 năm
2019
1 giờ - 2 giờ chiều

San Diego Regional Center
Imperial County Office
512 West Aten Road
Imperial, CA 92251





Purchase of Service Expenditure Data Public Meeting

AGENDA

March 12, 2019
6:00 – 7:00 PM in San Diego

March 13, 2019
1:00 – 2:00 PM in Imperial Valley

- I. Introductions
- II. Background Information
- III. SDRC Purchase of Service Allocations
- IV. Discussion of POS Data
- V. SDRC Initiatives
 - ABX2-1Grants
 - Ongoing monitoring of ethnicity data
 - PUENTE Project (Promotora Model)
 - Train the Trainer in Person Centered Thinking
 - Cultural Specialist initiatives to promote equity and reduce disparities – by increasing cultural diversity awareness
- VI. Public Input
- VII. Adjourn



Reunión Pública Referente A Datos de Compras y Gastos de Servicios

AGENDA

12 de marzo de 2019
6:00 – 7:00 PM en San Diego

13 de marzo de 2019
1:00 – 2:00 PM en Imperial Valley

- I. Introducciones
- II. Información de Antecedentes
- III. Asignaciones de Compras de Servicios
- IV. Presentación y Conversación de Datos de Compras de Servicios
- V. Iniciativas del Centro Regional de San Diego
 - ABX2-1 Contribuciones
 - Monitorizar los datos de etnicidad
 - Proyecto PUENTE (Modelo Promotora)
 - Enseñar al Preparador en la Planificación Centrada en la Persona
 - Iniciativas de la Especialista Cultural para promover la equidad y reducir las disparidades
- VI. Aportación de los Participantes
- VII. Conclusión de la Reunión



San Diego Regional Center

Serving Individuals with Developmental Disabilities in San Diego and Imperial Counties

4355 Ruffin Road, San Diego, California 92123 • (858) 576-2996 • www.sdrc.org

San Diego Regional Center
Purchase of Service Expenditure Data
Public Meeting
4355 Ruffing Road
San Diego, CA 92123
March 12, 2019

Attendance

Eleven participants were in attendance at the Purchase of Service Expenditure Data Public Meeting. Seven of the participants are from the community, two are parents, one is a San Diego Regional Center (SDRC) staff member, and one is a Department of Developmental Services (DDS) representative. A sign-in sheet is attached to these minutes.

Call to Order

Dr. Ron Plotkin, SDRC Special Projects Manager, and Raquel Zaragoza, SDRC Cultural Specialist, began the meeting at 6:00 PM. American Sign Language (ASL) interpretation was necessary, and made available. Additionally, a Spanish language interpreter was present, although the meeting was conducted in English.

Discussion Items

Data tables and charts were distributed. To begin a discussion regarding disparities in Purchase of Service (POS) spending, attendees were directed to a few pages from the POS data package, and then to the page *Total Annual Expenditures and Authorized Services by Ethnicity or Race*. The data page was explained with respect to differences between Per Capita Expenditures and Per Capita Authorized Services.

Disparities were noted on Per Capita Expenditures of Whites (\$16,580), in comparison to other ethnicities, such as Latinos/Hispanics (\$7,622). Attendees discussed how residential services may play a large role in the disparities between Whites and other ethnicities, since these services are high cost and generally not accessed by Latinos/Hispanics or other ethnicities.

Cultural factors were discussed with respect to the Western approach to services, and how this can have an impact on individuals and families from culturally diverse backgrounds, often times preventing them from accessing or utilizing available services.

ABX2-1 Grants were introduced, along with ongoing monitoring of ethnicity data. Additionally, there was a discussion regarding Cultural Specialist initiatives to promote equity and reduce disparities. The two grants SDRC is implementing are: Padres Unidos En Transformación Y Empoderamiento (PUENTE/BRIDGE) Collaborative and the "Train the Trainer" in Person Centered Thinking project.

Public Input and Recommendations

The following input and recommendations were offered during the discussion:

1. For SDRC to find alternate ways of providing education and advocacy with respect to services and supports that are available.

East County Office
8760 Cuyamaca St #100
Santee CA 92071
619-596-1000

Imperial County Office
512 W Aten Rd
Imperial CA 92251
760-355-8383

North County Office
5931 Priestly Drive #100
- 43 Carlsbad CA 92008
760-736-1200

South County Office
2727 Hoover Ave #100
National City CA 91950
619-336-6600



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- ❖ Attendees were informed that A Better Life Together, Inc., a vendored agency, was approved for a Community Based Organization (CBO) grant that will address this need.
- 2. For SDRC to share public meeting flyers with organizations like the Autism Society and Down Syndrome Association, as well as other community partners.
- 3. For SDRC to have more Japanese resources, including better quality interpreters.
 - ❖ Based on a recommendation from an attendee, contact was made with Japanese Speaking Parents Association of Children with Challenges (JSPACC) in order to expand resources for Japanese speaking individuals and families.

Adjourn

The meeting was adjourned at 7:40 PM

Welfare and Institutions Code Section 4519.5 (e) Public Meeting
 San Diego Regional Center Headquarters
 March 12, 2019
 Sign-in-Sheet

Printed Name/Nombre Impreso	Signature/Firma	Agency/Agencia (if applicable/si es aplicable)
Jessica Brown	<i>Jessica Brown</i>	
Eric Gonzalez	<i>Eric Gonzalez</i>	DRL
Michael Lombardi	<i>M Lombardi</i>	OCRA / DR C
Sylvia Hoggatt	<i>Sylvia Hoggatt</i>	DDS
Clyde Williams	<i>Clyde Williams</i>	A Better Life Together
Heems Ramirez	<i>Heems Ramirez</i>	The Arc of San Diego
Megumi Sueda	<i>Megumi Sueda</i>	JSPACC
Joyce Clark	<i>Joyce Clark</i>	Parent / EFR
DENISE M BISHOP	<i>Denise M Bishop</i>	AnkH Center / ASBY
Denise Anderson	<i>Denise Anderson</i>	SONC